

Overview

The U.S. Army Reserves came to Enformion after less-than-satisfactory results and support from a leading competitor. The U.S. Army Reserves was in need of a platform for extensive Locator Data Services, including meeting quotas for recently-departed soldiers to retain in the Army Reserves and maintaining contact with the remaining soldiers for emergency recall situations, such as wartime.

Goal

To provide Locator Data Services with increased accuracy and on-demand batch file processing capabilities.

The Enformion Solution

Enformion proposed the **Enformion for Civil Enforcement (ECE)** product to meet the Army Reserves's needs. ECE includes features and data content to meet all of the Army Reserves's use case requirements, while also including Enformion's on-demand batch file services.

Results



97%

accuracy compared to
~70% with prior
provider



120

seat licenses



1.2 million

location
records/year



30,000

unique
SSN's/month

"The personalized service provided to us over the past 3 years has been above expectation. Our command operates in all 50 states with 1,800 personnel engaged in locating Soldiers who have remaining time left on their Military Service Obligation. Enformion Locator Services directly impact.....successful locations of Soldiers. Enformion provides us with monthly mass data pulls that average 30,000 unique SSNs...transferred into our system for direct use by our personnel.

—U.S. Army Reserves Representative